

# Bornholm Surf Farm Hostel Stay Policy

*Updated 1 June 2020*



*When booking a stay at Bornholm Surf Farm Hostel you are asked to confirm that you have read and accepted this policy. It is written to make sure that your expectations are aligned with the services that we offer, so that there are no unexpected surprises or misunderstandings regarding the terms of what a stay at Bornholm Surf Farm inclines.*

## 1. Bookings

All bookings must go through the booking form on our website. After having received a booking request we check the availability and reply with either a confirmation or an alternative suggestion in case the request is unavailable. All communication regarding bookings is proceed via mail.

## 2. Before arrival

About a week before your scheduled arrival, we send you a mail asking you to confirm your arrival date. If we do not receive an answer within 48 hours, we consider your booking canceled.

If you are unable to check-in during our standard check-in time (12.00 – 16.00) here is when you can let us know what time you would like to check-in instead, and we will confirm the new time. Checking in outside our standard check-in time is not possible without making such an agreement beforehand.

### 2.1 Packing

Make sure you have packed everything you need to get a comfortable stay at the hostel. Here is a detailed description of what you might want to bring;

- The beds are made up with a bedspread, a pillow (incl. pillowcase) and a thin blanket. Guests need to bring their own **sleeping bag/duvets**.
- It is not possible to lock the doors to the cabins, but if you bring a **small padlock** you can store your valuables in a safe box next to each bed.

- Guests need to bring their own **toilet requisites** as well as a **towel**.
- The kitchen has a small fridge, a stove and some basic cooking tools. It's adequate for preparing breakfast and simpler meals for lunch and dinner. Any **food or beverages** you might want to eat during your stay at the hostel, you need to bring with you. There is no food available to buy at the hostel.

### 3. At arrival

Check-in time is between 12.00 – 16.00 unless otherwise is agreed beforehand.

- If you arrive in a car, follow the sign that says “parking” and park your car as far in on the parking lot as possible (to get as close to the hostel as possible).
- If you arrive on bikes bring the bikes all the way to the backside of the farm and you will find stands for parking bikes along the tree line.

Once on location, if there is no one out to greet you, please send a text message to +45 61732381, informing us of your arrival, and we will be with you shortly.

After giving you a tour of the place, you are welcome to get settled in and enjoy the rest of your stay.

#### 3.1 Payment

**Payment is always to be made in cash at check-in.** Please note that we do not accept credit cards or MobilePay. The closest ATM can be found on the right side about 50 meters down the hill street leading down the harbour in Gudhjem. ATMs can also be found in Rønne and in all of the villages around the island.

#### 3.2 Who is welcome to stay at Hostel?

Everyone from age 18 and up are welcome to stay at Bornholm Surf Farm. It is not allowed to bring any animals to the Farm. It is also not possible to stay in your own camper van or in your own tent (except during Special arrangements, you can read more about those on the website).

### 4. During your stay

#### 4.1 Facilities

The hostel has two private cabins. You can either rent the small cabin, or the large cabin, or you can rent the entire hostel (both cabins).

The smaller cabin houses two double-sized bunkbeds (120 cm wide) and two single-sized bunkbeds (80 cm wide) and is appropriate for companies up to six people. The larger cabin houses eight single-sized bunkbeds (100 cm wide) and welcomes a maximum of eight guests.

In a separate building all guests have access to a common room that houses a kitchen area and a lounge area with sofas, a reading corner and a pool table. The kitchen has a small fridge, a stove and some basic cooking tools. It's adequate for preparing breakfast and simpler meals for lunch and dinner. There is also an outdoor BBQ site where guests have access to a large patio with seating places, hammocks and sun chairs.

In connection to the common room lays the bath- and shower room which is also shared with the other guests.

There is no access to a "normal" warm-water shower at the Surf Farm. Instead visitors get to do a bit of time-travelling when taking their morning baths. This means you bring heated water in a bucket into a private washing room where you place yourself in a zinc bathtub. Then you use a scoop to wash and rinse. There is a drain in the bottom of the bathtub, so the spill water expires by itself.

The toilet on the Surf Farm is a compost toilet. It looks quite like a "normal" toilet. The seat is comfortable to sit on and a built-in fan makes sure you are not bothered by any inconvenient smell. Although, instead of flushing the waste down a drain, it is gathered in large bins where it composts for approx. 2 years. After that it has turned to dry dirt and is reused as fertilization for plants and trees. The only big differences for the user are that both genders have to sit down and pee for the separation process, and thus the composting, to work.

#### *4.2 Breakfast*

Breakfast is not included when booking a single cabin. But if you book the entire hostel or if you are looking to book a special arrangement, breakfast can be ordered extra. This has to be agreed on before arrival.

#### *4.3 Contact*

If you need anything or have any questions during your stay at Bornholm Surf Farm the easiest way to reach us is to send a text message to +45 61732381 and we will be with you shortly.

### **5. At departure**

Check-out time is 10.00 unless otherwise is agreed beforehand. Before departing from the hostel, we ask that you;

- Make sure you have cleaned up after yourselves in the kitchen, done all your dishes and placed everything back where you found it.
- Emptied the fridge of any left-over foods.
- Remove any used bed linens (spread sheets, pillowcases and blankets) and placed them by the foot of your bed.
- Removed all trash and emptied the trash can in your cabin.
- Moved back any seating places (tables, chairs, sunchairs etc.) that may have been moved from their original spots.

We will be out about 9.30 to check the clean-up and to say goodbye. If you plan on departing earlier than 10 o'clock we would like to be informed beforehand.

#### **6. Further questions?**

For any further questions regarding a stay at Bornholm Surf Farm we have gathered a library of Frequently Asked Questions on our website. Please have a look and see if you can find your answer there. Otherwise you are always welcome to mail us at [info@bornholmsurffarm.com](mailto:info@bornholmsurffarm.com).

We wish you a pleasant stay!

*The Crew*